



# **solamalai**

## **COLLEGE OF ENGINEERING**

Approved by AICTE, New Delhi & Affiliated to Anna University, Chennai

An ISO 9001: 2015 Certified Institution

S.V.Raja Nagar, Veerapanjan, Sivagangai Road , Madurai - 625020

### **CRITERION 5 – Student Support and Progression**

#### **Key Indicator – 5.1 Student Support**

#### **NAAC DVV CLARIFICATION**

<b>Metric ID</b>	<b>Particulars</b>
5.1.4	<p>The Institution has a transparent mechanism for timely redressal of student grievances including sexual harassment and ragging cases</p> <ol style="list-style-type: none"><li>1. Implementation of guidelines of statutory/regulatory bodies</li><li>2. Organization wide awareness and undertakings on policies with zero tolerance</li><li>3. Mechanisms for submission of online/offline students' grievances</li><li>4. Timely redressal of the grievances through appropriate committees</li></ol>

**HEI Input:** A. All of the above

<b>DVV Clarifications</b>	<b>HEI Response</b>
1.Minutes of the meetings of student grievance committee, as per metric.	Minutes of the meetings of student grievance committee <b>is provided.</b>
2.Circular/web-link/ committee report justifying the objective of the metric	Circular/web-link/ committee report <b>are provided.</b>
3.Proof of constitution of Internal committees / Grievances Committee formation / other committees as per UGC norms.	Constitution of Internal committees / Grievances Committee formation / other committees as per UGC norms <b>is provided.</b>

#### **LIST OF DOCUMENTS UPLOADED**

<b>Sl. No.</b>	<b>Particulars of uploaded documents</b>	<b>Link</b>
1	Minutes of the meetings of student grievance committee, as per metric.	<a href="#"><u>View Document</u></a>
2	Circular/web-link/ committee report justifying the objective of the metric	<a href="#"><u>View Document</u></a>
3	Proof of constitution of Internal committees / Grievances Committee formation / other committees as per UGC norms.	<a href="#"><u>View Document</u></a>